

This book draws on the diagnostic study of E-Governance projects in India, carried out with an objective to capture the inter-dependence of technology, people (functionaries), processes, and systems. The study employed a combination of participatory and management tools and techniques. Through in-depth analysis and academic rigor, the book covers the following vital aspects of E-Governance: Business Process Reengineering (BPR) and change management, strategy formulation, and citizen-centric E-Governance system design. The book emphasizes that the success of E-Governance initiatives hinges not only on the introduction of IT, but also on institutional changes. Indias National e-Governance Plan (NeGP) has provided a big platform for scaling up initiatives under E-Governance across the country. E-Governance offers big opportunity for the government to transform its functioning. Though there have been a number of successful pilot projects under E-Governance, a complete roll out will require successful handling of complex issues of system design - process reengineering, work culture management, capabilities, organizational development, citizens aspirations, etc. The book provides valuable insights about E-Governance system design and management.

Healing for Horses, Dinosaurer: Fantastiske billeder og fakta om dinosaurer (Danish Edition), Guns for General Washington: A Story of the American Revolution, The Brothers Grimm Lucky Hans, Urban Religion in Roman Corinth: Interdisciplinary Approaches (Harvard Theological Studies),

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